



## A Better Way To Background Check



# We're Background Investigation Bureau. You can call us BIB.

## **BIB offers background screening with integrity.**

We screen, test and verify the backgrounds of your employees and volunteers. Clients love our responsive service and how we accelerate their speed to hire while reducing their costs. With BIB, you get reliable results and easy technology. We're good at what matters and have been since 1995.

**While any firm can say they are different, we are here to prove it.** Not just with fancy words but with real, valuable information. We are here to help you hire great employees and recruit amazing volunteers by focusing on what drives satisfaction: customer service, education, credibility, fair pricing, quality results, quick turnarounds and easy to use technology.

**We believe in protecting what matters.** Welcome to a better way to background check.



## better at relationships

**We have your back.** BIB is passionate about building relationships. In an industry where our competitors are sourcing work out of the country, BIB is investing in personal service. We know who you are when you call, and we respond to your needs in the first phone call 95% of the time. Why is our team so great? They actually understand how background checks are performed. Most of our team members have been in the industry for years and have gained extensive expertise.

And what do our clients think? According to industry wide surveys, less than 8% of customers think their provider deserves the highest rating. **In remarkable contrast, BIB was awarded the highest rating 10 times more often than the industry norm.**

Why do we perform better? We don't just understand what drives satisfaction—speed, reliability, controlling costs and easy technology—we focus on it.

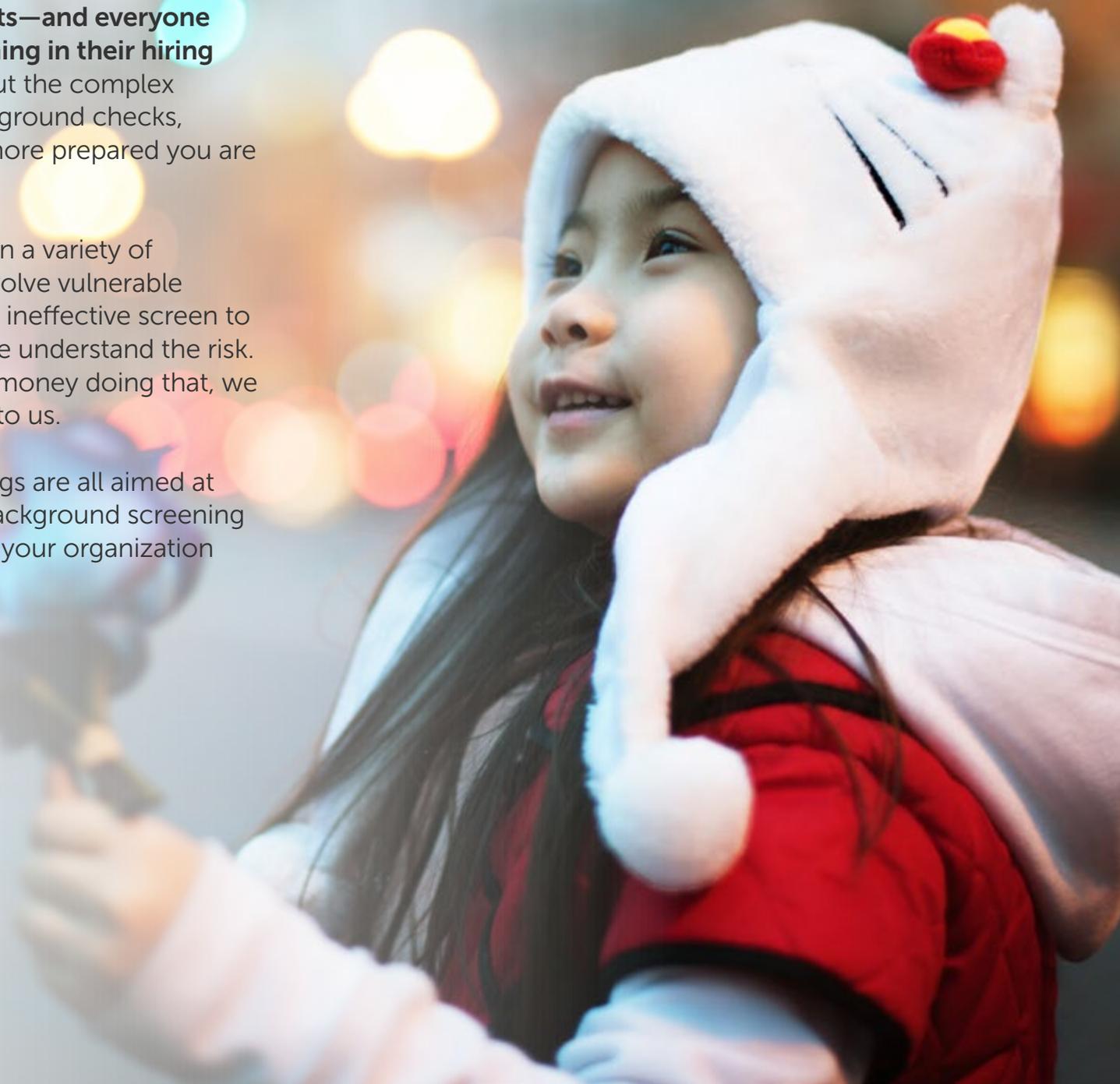


## better at sharing knowledge

**We believe in educating our clients—and everyone else who uses background screening in their hiring process.** The more you know about the complex data environment of criminal background checks, compliance and regulations, the more prepared you are to make those critical choices.

We advocate for better screening in a variety of industries, especially those that involve vulnerable populations. We can't sell a cheap, ineffective screen to a nonprofit or a school because we understand the risk. And while we could make a lot of money doing that, we won't. Children are too important to us.

Our whitepapers, e-books and blogs are all aimed at providing you knowledge about background screening and empowering you to protect your organization from potential harm.



## better at credibility

How do you know if we are the real deal? How do you know that we do it right every time? Don't just take our word for it—**we have the accreditation from the National Association of Professional Background Screeners (NAPBS) to prove it.**

To become accredited, consumer reporting agencies must pass a thorough, independent audit of its policies and procedures in six key areas: consumer protection, legal compliance, client education, product standards, service standards and general business practices.

BIB has always been committed to offering reliable, compliant background screening services to employers and endeavors to provide education to its clients, excellent service and integrity in its business practices. This accreditation validates these guiding principles.

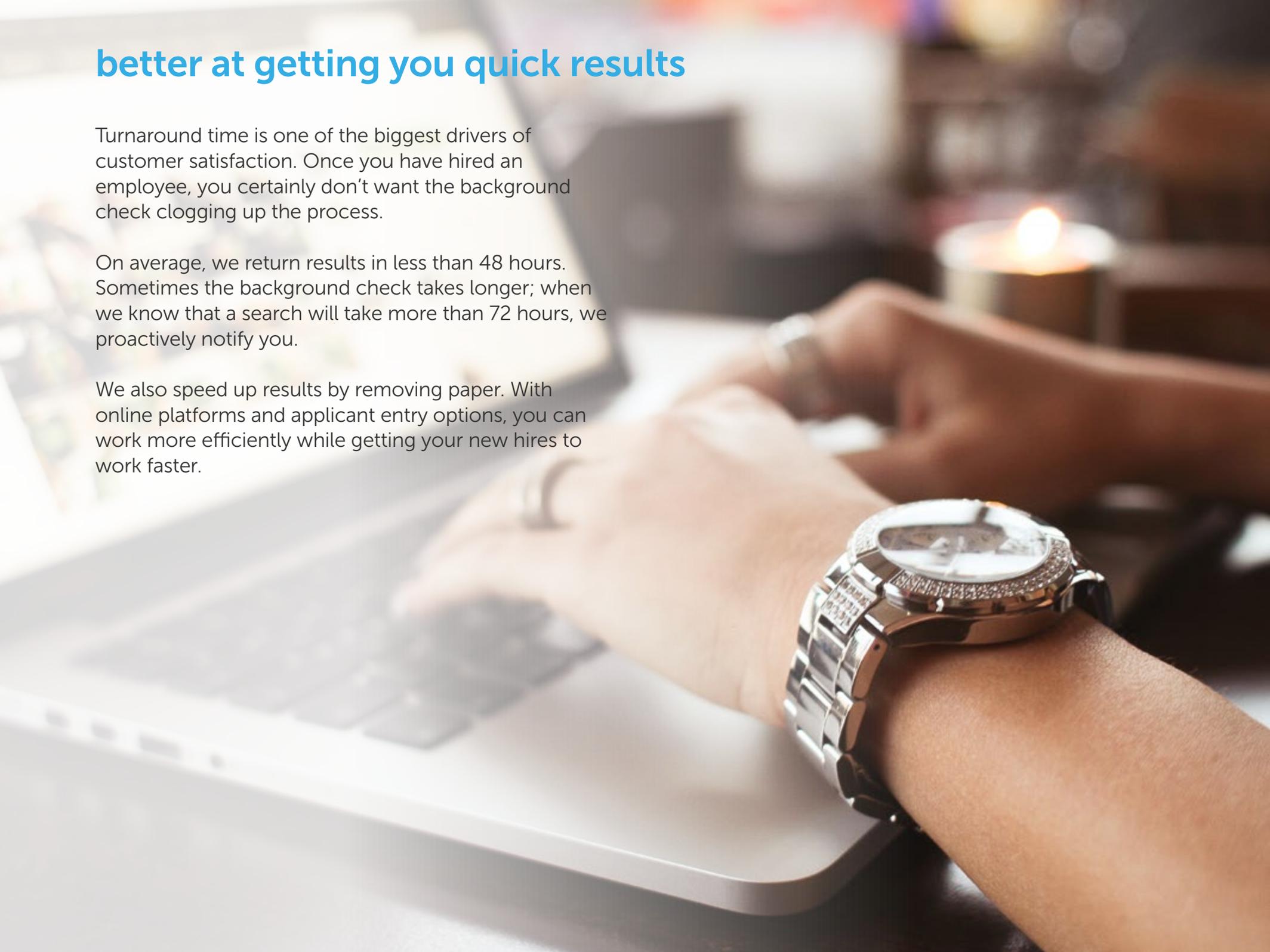


## better at getting you quick results

Turnaround time is one of the biggest drivers of customer satisfaction. Once you have hired an employee, you certainly don't want the background check clogging up the process.

On average, we return results in less than 48 hours. Sometimes the background check takes longer; when we know that a search will take more than 72 hours, we proactively notify you.

We also speed up results by removing paper. With online platforms and applicant entry options, you can work more efficiently while getting your new hires to work faster.



## better at saving you money

Consider this: **70% of customers who switch to BIB save money.** Why? Our investment in technology helps us operate leaner and save you money. We don't nickel and dime you on every transaction. Instead we provide package prices inclusive of access fees and AKAs. When you have a real flat fee, you can budget better for the year with no surprises. We also never charge membership, set-up or maintenance fees.

**Sound too good to be true? Take our pricing challenge.** Simply request a comparison quote at [sales@bib.com](mailto:sales@bib.com).



## better at quality

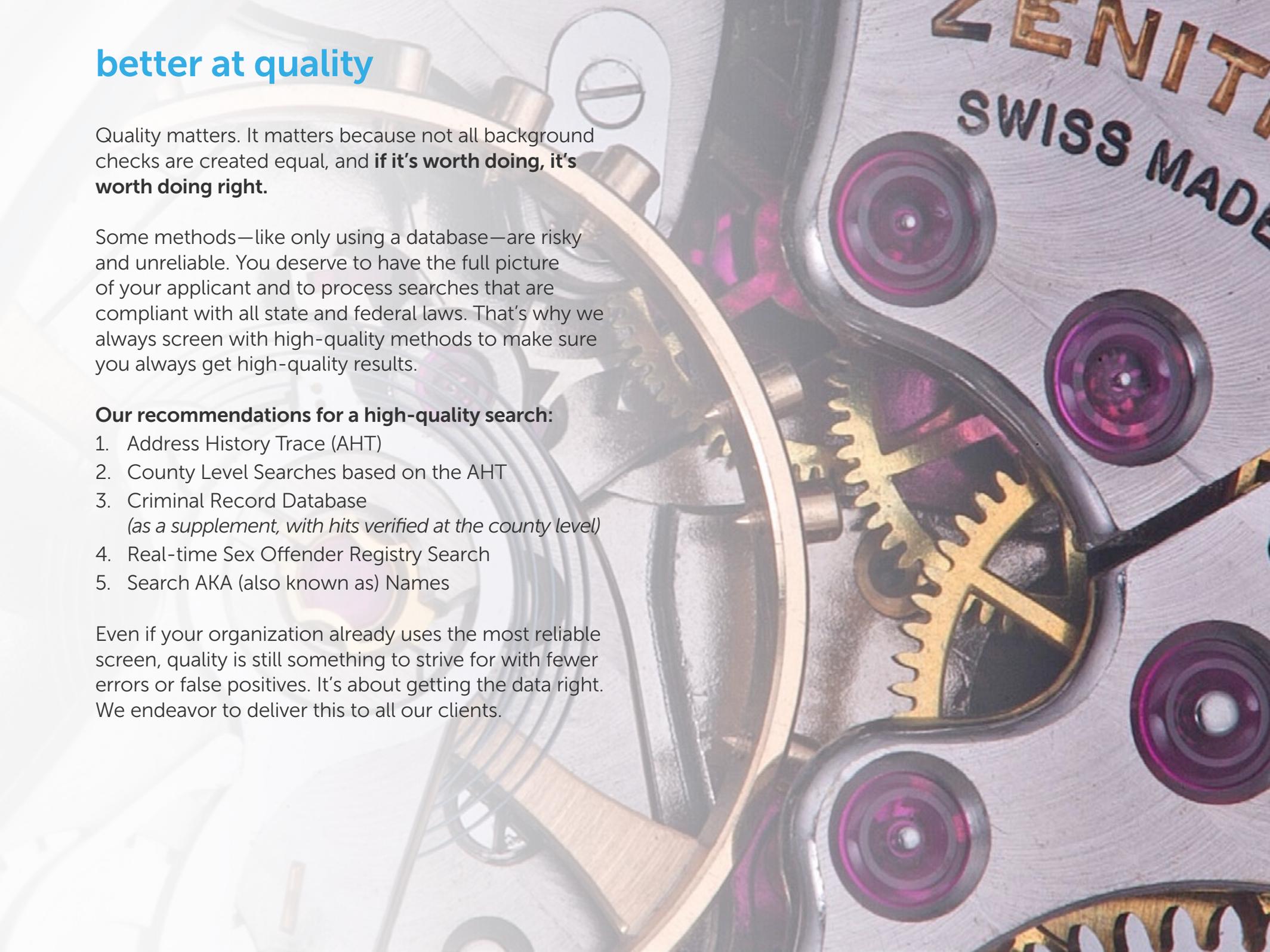
Quality matters. It matters because not all background checks are created equal, and **if it's worth doing, it's worth doing right.**

Some methods—like only using a database—are risky and unreliable. You deserve to have the full picture of your applicant and to process searches that are compliant with all state and federal laws. That's why we always screen with high-quality methods to make sure you always get high-quality results.

### **Our recommendations for a high-quality search:**

1. Address History Trace (AHT)
2. County Level Searches based on the AHT
3. Criminal Record Database  
*(as a supplement, with hits verified at the county level)*
4. Real-time Sex Offender Registry Search
5. Search AKA (also known as) Names

Even if your organization already uses the most reliable screen, quality is still something to strive for with fewer errors or false positives. It's about getting the data right. We endeavor to deliver this to all our clients.



## better at technology

Want an intuitive platform that doesn't require a degree in IT? BIB offers easy to use technology that integrates all our services and provides you with the functionality you need to improve workflow.

### **Key features include:**

- Single Sign-On
- Automated Ordering
- Consolidated Reporting
- Direct Applicant Entry Options
- Real-time Order Status
- Automated AKA Selection
- Lifetime Document Management





**better. for everyone.**

Thanks for reading our e-book. We think it's a neat way to tell our story and how you can have a better experience with us.

**Background screening is serious, but it doesn't need to be complicated or scary.** That's why we're here—to be your partner, not your vendor.

Our mission is to help employers and organizations create safer environments, hire better and protect what matters by delivering high quality background screening. We'd love to help you get started.

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